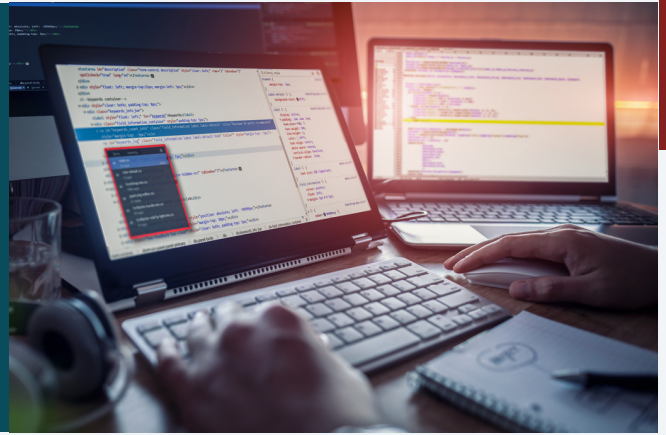


Building a Better Future: The Residential Support Program for Care Leavers



Introduction

WeLive Foundation is a non-profit organization that focuses on improving the lives of care leavers who have transitioned out of childcare institutions. WeLive foundation does not have the benefit of a centralized program management system. Due to its absence, the ongoing activities in the foundation rely on a widely distributed collection of MS Excel, Word Documents, Google Sheets and other documents.

Solutions

Navikenz designed a centralized management system to digitize all the operations of the organization, making it easier to manage the Young Persons program, track communication and expenses, and engage with facilitators and counsellors effectively.

Navikenz also provided a number of other recommendations to streamline the operations and adopt simple and frugal technology solutions to enhance the efficiency of operations. The design and recommendations were presented to all key stakeholders of the organization to enable them to understand the proposed solution and further guide its implementation for everyday use. Adopting this solution will help the organization manage its operations more efficiently and effectively, leading to improved outcomes for the Young Persons program and the organization as a whole.

Problem

The absence of a centralized management system is hindering the effective management of the Youth Programme, leading to difficulties in communication, engagement, and tracking of expenses.

Conclusion

WeLive foundation will enhance its Young Persons relationship management process by introducing the new centralized program management solution. This will be implemented collaboratively adopting Agile development principles with phases such as requirements gathering, design, development, testing, and deployment. Additionally, the organisation will offer staff training to ensure they have the required skills to utilize the new system effectively.